



All the Grand

full canyon motor powered river trip through the Grand Canyon

Please read the enclosed material carefully.

The **All the Grand** full-canyon motor-powered river trip covers the entire Grand Canyon from Lees Ferry to Lake Mead, approximately 280 miles, in 7 days & 6 nights. This trip does not require a major hike into or out of the canyon.

The trip begins in Flagstaff, AZ. Passengers must attend an orientation meeting the night prior to your trip date. **Please check your statement for the correct orientation and trip date.**

Early on the morning of your trip date, passengers will be transported to the launch site at Lees Ferry, where you will board the boat and begin the trip. Most of our trips are two boats traveling together – sometimes with passengers doing a partial canyon trip.

You will visit many scenic areas and take some short side hikes each day during your trip. You will be entertained with fascinating information on the history of the canyon and the river as well as educational interpretation on the ecology, geology, and cultural aspects of the canyon.

Passengers are returned to Flagstaff at the end of the trip, arriving in the late afternoon/early evening.

Canyoneers is a concessioner of the National Park Service.

The National Park Service has mandated that no recreational user may participate on more than one recreational river trip through any part of the Grand Canyon from Lees Ferry to Diamond Creek of the Colorado River within any given calendar year. If you or any member of your party have taken or plan to take another Colorado River trip during this calendar year, please contact our office as soon as possible.

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### national park entrance fee

#### **Canyoneers does not sell national park passes!**

The National Park Service requires all passengers of river rafting trips to pay the Grand Canyon National Park entrance fee. The entrance fee is \$12 per person—persons under the age of 16 are exempt. The National Park Service requires river rafting companies to collect the fee from all passengers beginning their trip in Flagstaff. We collect the fee from everyone in advance so we don't have to take the extra time when you arrive.

An interagency pass — "**Annual Pass, Senior Pass, or Access Pass**" — may be substituted for the entrance fee. A photocopy of the pass (**front and back**) in lieu of the fee is required. If no copy of the pass is received, you will be charged the individual fee. The pass will admit the pass holder + 3 adults — not to exceed 4 adults. (Children under 16 are admitted free.) An Annual Pass can be obtained in person at the park, by calling 1.888.ASK USGS, ext 1, or online at <http://store.usgs.gov/pass>

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cancellation & travel insurance

If you have not done so, we highly recommend that you purchase the trip cancellation/ medical evacuation insurance provided by Travel Insurance Services. (Information is sent to you with your deposit receipt.) **Any cancellations within 90 days of the trip will result in loss of all monies paid. No exceptions!**

Last minute accidents and/or illnesses do occur, and the cost of the insurance is very reasonable. Please take time to read and evaluate the insurance information carefully. If you have specific questions regarding coverage, please call Travel Insurance Services direct at 800.937.1387 or visit their website at www.travelinsuranceselect.com.

required paperwork

An **Acknowledgement of Risk** form and a **Medical Information** form must be signed by **each individual** (or parent/guardian of each minor) and on file in our office before a passenger is allowed on the boat—this is an insurance liability requirement. Forms must be received at least **30 days prior to the trip or as soon as possible if reserving within the 30 days prior to the trip**. Other trip specific forms may also be required.

The national park service requires Canyoneers to obtain full legal name (first, middle, & last), date of birth (month, day, & year), medical history, medications presently taking, and the reason for taking the medications from each participant. Canyoneers and its employees do not screen prospective river passengers based on medical information provided. It is up to the prospective passenger and his/her physician to determine whether or not he/she is physically/mentally able to participate in a Grand Canyon river trip. All information is confidential and will in no way eliminate you from the river trip for which you are reserved. This information is required so we are aware of any potential health problem that might affect your experience on the river. Participants must decline in writing if they choose not to provide the medical information.

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**We do not permit firearms, pets or recreational drugs on our river trip**

### orientation

An orientation will take place at the Holiday Inn Express at 6 pm the night prior to your river trip. The hotel front desk will tell you where the meeting will be held when you check in.

Arizona is on **Mountain Standard Time** - we **do not** go on daylight savings time!!

The Holiday Inn Express is located at 2320 E Lucky Lane in Flagstaff. We will issue your equipment and demonstrate proper packing of your river gear and provide other valuable information at this meeting.

This meeting is very important, and must not be missed unless absolutely necessary, so please plan to be on time. If you are going to arrive late for the orientation, due to circumstances beyond your control, please notify Canyoneers staff Monday through Friday, 8 am to 5 pm. **The Canyoneers office is closed on weekends and any messages left on our voice mail after 5 pm Friday will not be heard until the following Monday morning.** If you call after 5 pm Friday, you should call the desk clerk at the Holiday Inn Express (928-714-1000) on the night of the orientation meeting before 6 pm and ask them to notify the Canyoneers orientation host.

If you are unable to attend the orientation meeting (due to airline schedules, etc.), we will leave your dry bag (with instructions) with the front desk staff and they will assist obtaining your gear upon registration. If we have not heard from you by 6:30 am on the departure day, we will assume you are canceling and will not delay the departure. All gear must be packed and ready to go by 6 am the morning of departure.

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what to bring

The items listed below are recommended to bring for a comfortable trip. Please remember temperatures can change quickly in the canyon, so base your quantities on your own comfort level. Fleece and rainsuits **are** necessary — even in July & August. Monsoons (summer storms with heavy rain and/or hail and cold wind) are common in late June until early September and the water in the river is very cold (approx 48°) year round. We want you to be prepared with proper clothing in the event of any weather type! (Please label all belongings with your name for easy identification!)

The inner canyon is a desert environment and, therefore, mosquitoes and other flying insects are usually not a problem. There are fire ants and scorpions. Insect repellent can be brought if desired. Anyone who is allergic to stings should bring an anaphylactic kit/epi pen with them.

Bring a small lightweight duffel/gym bag ❖ or laundry bag to transfer belongings out of drybag at end of trip. (NO trash bags please!) This will fold up and go in the bottom of the drybag while on the river.

❖ Denotes items sold in our retail supply catalog — download from our website

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### clothing

- select quick drying fabrics NO jeans or sweats
- ✓ T-shirts or lightweight cotton shirts ❖
  - ✓ nylon or quick drying shorts
  - ✓ lightweight long pants (zip off legs are great)
  - ✓ lightweight long sleeve shirts
  - ✓ swimsuits (2 piece for women works best)
  - ✓ long sleeve fleece top ❖ (pullover or jacket)
  - ✓ sturdy rainsuit or rainjacket ❖ NO ponchos
  - ✓ full brimmed hat with strap or hat leash ❖
  - ✓ (optional) noncotton long underwear (top & bottom)
  - ✓ (optional) underclothes & sleepwear

#### April Trips ADD These Items

- ✓ additional long sleeved fleece top (do not substitute with sweatshirt)
- ✓ fleece pants (do not substitute with sweatpants)
- ✓ wool or fleece\* stocking cap & gloves

\*Note: fleece is a more durable choice than wool.

### footwear

- ✓ pr recreational sports sandal (closed toe such as Keen is best—if open toed such as Teva or Chaco, consider fast drying deck or tennis shoe also - please NO flip flops)
- ✓ (optional) socks

### toiletries & misc gear

- ✓ personal toiletries (travel size)
- ✓ lip balm & moisturizing lotion or cream ❖
- ✓ premoistened towelettes (travel size hand wipes)
- ✓ biodegradable soap ❖ (required by Park Service)
- ✓ sunscreen (a MUST!)
- ✓ water bottle ❖ or camelpack hydration system
- ✓ sunglasses & glasses retainer ❖
- ✓ small towel ❖ (bath/beach towels too big!)
- ✓ pillowcase ❖ (to fill with clothing for pillow)
- ✓ camera & spare batteries
- ✓ flashlight or headlamp & spare batteries
- ✓ ziplock bags & heavy duty trash bags (keeps things separate, contained, dry, and sand out!)

#### other optional items

- ✓ ricksack & carabiner ❖ (mini drybag & attachment tool)
- ✓ crazy creek chair ❖ (if you wish to use it on the boat)
- ✓ Grand Canyon River Guide ❖
- ✓ twin size sheet (to cover with if sleeping on top of sleeping bag)

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at end of the trip

At the end of the trip you will transfer your belongings into a small duffel/gym bag or a cloth laundry bag and the drybag is left on the boat. Canyoneers does not supply this bag!! The extra bag can be stored at the bottom of your drybag until needed at the end of the trip. Please NO trash bags.

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### seating on the river

Canyoneers now provides camp chairs for our trips. The use of crazy creek chairs (a stadium style chair) are incredibly comfortable and have good back support on beach or boat. These are available from our supply catalog.

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Flagstaff AZ is the meeting point for the All the Grand full canyon trips

transportation to flagstaff

~AIR SERVICE~

Major airports

Sky Harbor International Airport ~
Phoenix, AZ ~ 602.273.3300 ~
www.phxskyharbor.com

McCarran International Airport ~
Las Vegas, NV

Minor airports & air service

Flagstaff Pulliam Airport (flights
from Phoenix only) ~ Flagstaff, AZ
~ 928.556.1234

US Airways (Phoenix to/fr
Flagstaff) ~ 800.428.4322 ~
www.usairways.com

~SHUTTLE BUS SERVICE~

Arizona Shuttle (Phx to/fr Flag) ~
800.888.2749 ~
www.arizonashuttle.com

Larson's Van Service (charter
shuttle to/fr LV) ~ 702.456.4791
~ www.larsonsvanservice.com

River Runner's Shuttle (vehicle
shuttle service) ~ 928.564.2194 ~
www.rrshuttleservice.com

~RAIL SERVICE~

Amtrak (east-west passenger
service) ~ 800.872.7245 ~
www.amtrak.com

~RENTAL CARS~

Most all national rental car agencies
are available in Phoenix, Las Vegas,
and Flagstaff.

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#### ~MILEAGE CHART~

Phoenix to Flagstaff, 140 miles –  
approximately a 2<sup>1/2</sup>-hour drive

Las Vegas to Flagstaff, 245 miles  
– approximately a 4<sup>1/2</sup>-hour  
drive

Albuquerque to Flagstaff, 325  
miles – approximately a 5-hour  
drive

Los Angeles to Flagstaff, 490  
miles – approximately an 8-hour  
drive

### return to flagstaff

If you are going to make  
arrangements for transportation  
other than that provided by  
Canyoneers, please notify  
Canyoneers of your plans in  
advance.

On the last day of your river trip  
you will depart at Pearce Ferry on  
Lake Mead. You will be met by a  
transportation vehicle(s) to bring  
you back to Flagstaff. Although we  
make every effort to keep the  
scheduled itinerary, due to the  
nature of the activity, post trip  
arrival times at the take out point  
and/or the hotel in Flagstaff cannot  
be guaranteed. Canyoneers will not  
be responsible for any outside costs  
that may be related to such a delay.

Passengers will be brought back to  
the Holiday Inn Express in Flagstaff.  
Arrival will be approximately 5-7:30  
pm, so we recommend you spend  
the night and make your return  
travel plans for the following day.  
Reservation at the Holiday Inn  
Express for the night of your return  
may be made at the same time you  
make reservations for the night  
prior to your trip. (See motel  
reservation section for further  
information.)

Many passengers ask if they can be  
taken to Las Vegas rather than  
return to Flagstaff. We do not  
provide that service, however, River  
Runners Shuttle Service  
(928.564.2194 or e-mail:  
info@rrshuttleservice.com) or  
Larson's Van Service (702.456.4791,  
www.larsonsvanservice.com) can  
provide shuttles to Las Vegas. Call or  
check website for rate information.  
Car shuttle service is also available  
through River Runners Shuttle  
Service.

**Canyoneers cannot provide car  
shuttle service or transport any  
luggage left in Flagstaff.**

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weather

April and early May trips are usually
very pleasant, but spring rains can
occasionally keep the temperatures
cooler than normal. June, July, &
August are the hottest months.
Monsoons occur in July and August.

The clothing list should be followed
to be sure that you are prepared for
any possible weather situation. (Yes!
Fleece should be brought even if
expecting hot temperatures!)
Rainsuits are used for keeping you
dry when going through the rapids as
much, if not more, than for
occasional rainstorms.

Average Summer Temperatures

April	days 60°-80°F nights 30°-55°F
May	days 70°-90°F nights 50°-70°F
June	days 80°-105°F nights 70°-90°F
July/August	days 100°-115°F nights 70°-90°F
September	days 70°-90°F nights 50°-60°F

useful websites

Flagstaff information

www.flagstaffarizona.org

Grand Canyon Trip Planner

www.nps.gov/grca/parknews/new
spaper.htm

Grand Canyon information

www.nps.gov/grca/planyourvisit/
index.htm

Grand Canyon weather info

www.wunderground.com/US/AZ/
Grand_Canyon.htm

Maps of the Grand Canyon

www.nps.gov/grca/planyourvisit/
maps.htm

Bright Angel Trail

www.nps.gov/grca/planyourvisit/
day-hiking.htm

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## hotel reservations

We highly recommend making the reservations well in advance—do not wait until the last minute!! Canyoners will not make hotel reservations for you — please call the Flagstaff hotel direct.

The cost of the motel the night prior to your trip is **not** included in your fare. We strongly recommend you stay at the hotel where we conduct the orientation and from where we depart early on the morning your trip begins.

We use the **Holiday Inn Express, 2320 E Lucky Lane, in Flagstaff**. Canyoners holds a block of rooms for the night of the orientation and the night of the return from the trip. Canyoners' passengers will receive a special rate, discounted off standard rates for the season (if booked at least 21 days prior to the trip date.)

Rooms have 2 queen beds and will sleep up to 4 people (roll-away beds are not available.) A few adjoining rooms are available. A complimentary buffet breakfast will be provided the morning of the trip. The Holiday Inn Express is a 3 star facility and has many amenities including a heated indoor/outdoor pool, laundry facilities, and fitness center and is within walking distance to several very nice restaurants.

## hotel reservation policies

### room reservation procedure

Individuals should contact the hotel directly at 928.714.1000 — do not call the 800 reservation number. Individuals must reference 'Canyoners' at time of reservation in order to access the negotiated room rate. The Hotel will honor reservations received up to **21 days prior** to arrival date. Reservations received after this date will be subject to space availability and at prevailing room rates.

### cut off date

The room blocks will be held until **21 days prior to event date**, at which time all rooms not reserved will be released for general sale. Reservations received after this date will be accepted on a space and rate available basis. If the group rate is not available after this date, the prevailing rates will apply for any reservations confirmed after the cutoff date.

### check in/check out

The Hotel's check in time is after 3 pm, and check out is by 11 am. Guests arriving prior to 3 pm will be accommodated as rooms become available.

### reservation guarantee/cancellation

Individuals will guarantee all room reservations for late arrival. Failure to cancel a guaranteed reservation by 3 pm on the day of arrival will result in a charge of one night's room and tax applied to the credit card.

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other hotels near the holiday inn express

Quality Inn	2500 Lucky Ln	928.226.7111
Econo Lodge	2480 Lucky Ln	928.774.7701
Motel 6	2440 Lucky Ln	928.774.8756
Ramada Inn	2350 E Lucky Ln	928.779.3614
Days Inn	2200 E Butler	928.779.6944

RV parks in flagstaff

Black Barts RV Park	928.774.1912
KOA	928.526.9926
J & H RV Park	928.526.1829
Kit Carson RV Park	928.774.6993

storage of vehicle & luggage

While you are on the river, your vehicle and/or luggage may be left at the Holiday Inn Express. Canyoners will not be responsible for storing or transporting any luggage or vehicles, etc.

Safety deposit boxes are available at the hotel for valuables, wallets, passports, etc., and we strongly recommend their use. (Purses and laptops will not fit in the safety deposit boxes and should be stored in your luggage.)

Luggage may be checked with the hotel, however, please do not leave anything of value in your luggage as it is stored in an unsecured room and we are uncertain as to who has access to it. A release form and tag are required and may be obtained from the orientation host. Each item stored must have a storage tag listing name, date of trip, and date of return. Luggage must be locked and or taped over latches. The hotel will not be responsible for any lost or stolen items.

Vehicles may be left in the parking lot of the hotel, but a fenced area is not available. Motorhomes, RVs, etc, require special permission from the hotel. Extra luggage may also be left in the trunk of your vehicle — please do not leave items inside in sight. The hotel will not be responsible for any theft or damage to the vehicle while parked or located on hotel premises.

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## equipment we supply

Equipment will be issued at the orientation meeting the night prior to your trip.

### drybag

A vinyl waterproof drybag (approx 26H x 16Diam once properly closed) will be provided to each passenger to keep clothing and sleeping bag dry while on the river. The drybag is a soft, pliable vinyl bag and will provide sufficient room for the clothing list we recommend you bring as well as the sleeping bag. During the day, you will not have access to the dry bag or its contents. Due to space restrictions, no additional drybags may be taken. **Passengers must use the drybags Canyoneers supplies.**

### ammo can

An ammo can is also provided for toiletry items, sunscreen, extra film, medication, etc. To insure items stay dry and clean, we recommend putting these items in small ziplock bags. The ammo can is approximately 12x7x6.

### camp chairs

**Canyoneers now provides camp chairs on our trips.**

### sleeping pad

The pad is a thick firm foam paco pad — 1.5"x24"x72", waterproof and self-inflating and very comfortable. We suggest you use our pads rather than bringing your own simply for ease of storage and because space is limited. Air mattresses take too much time to fill and empty to be worthwhile — we recommend you do not bring them. The sleeping pad and tent are stored separately on the boat for you.

### sleeping bag

Full canyon passengers have the option of bringing their own sleeping bag or renting one from us. Sleeping bags should be a light to medium weight bag. The sleeping bag will be packed (in addition to your personal belongings) in the dry bag issued to you at the orientation. During the hotter months, it is recommended that you bring a twin-size sheet to use for cover if wishing to sleep on top of the sleeping bag. Pillows take too much room, so bring a pillowcase to fill with clothing instead, or purchase the small pocket pillow listed in our River Trip Supply Catalog. If you wish to rent the sleeping bag, a rental request form will be provided. Please fill it out and return it with the full payment.

### tent & ground sheet

A tent and ground sheet are available to all passengers. The tents are dome tents with a bottom and a zip closing. They sleep two comfortably. If you are traveling alone, you may have a tent to yourself — please request ahead of time so we are sure to have plenty. You will be given instructions on the proper way to set up the tents — assistance is available if needed. The ground sheet may be used under your sleeping bag if you wish to sleep under the stars rather than in a tent.

### optional additional storage

Space is limited, so the only additional storage allowed is a small mini drybag (ricksack —maximum size 10"x15") that can be used to store your rainsuit and other small items. For easier access during the day, a sturdy metal carabiner (plastic carabiners break easily) is needed to attach your mini bag to the boat. The ricksack and carabiner set is NOT provided, but is sold in the River Trip Supply Catalog or you can purchase one at most sporting goods stores.

### electronic equipment

Because of the chance of damage by water and/or the fine sand in the canyon, Canyoneers recommends leaving expensive photographic equipment at home. Waterproof disposable cameras take very good pictures and are inexpensive. If bringing expensive photographic equipment, be sure to have a waterproof case or plenty of zip lock bags.

Cell phones do not work within the canyon. If planning to bring any other electronic device, remember there is a chance of damage by water and/or the fine sand in the canyon. Canyoneers will not be responsible for damage to equipment if brought on the trip.

### meals & special diets

The big western outdoor meals that have been traditional with Canyoners have gotten even better over the years. Although we are not able to cater to personal dietary likes and dislikes, our menu does provide healthy, hearty, balanced meals that include a variety of fresh fruits and vegetables, beef, chicken, pork, fish, cheeses, salads, snacks, and sumptuous desserts. Please contact us if you would like to review a sample menu. We are able to accommodate vegetarians on our trips. Just complete our form (send well in advance) so we know whether you eat fish, poultry or dairy, and we'll do the rest.

If you have a highly specialized medicinal diet, you may wish to send us your special items in advance, and we will provide storage on the rafts. Please contact us for specifics, and please plan on sending your items to us at least two weeks in advance of your trip departure. Anyone who is highly allergic to specific foods should bring an anaphylactic kit/epi pen with them.

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special occasions

If you or a member of your party has a birthday, anniversary, or any special occasion while on the trip, please let us know in advance so the crew can plan something special.

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### beverages

Canyoners brings fresh water from Flagstaff — enough for the entire trip. You will be encouraged to drink plenty of water while on the trip!! Canyoners also serves coffee, tea, juice, punch, and milk with your meals. We do not, however, supply soft drinks, beer, wine, or liquor. If you wish to purchase and bring your own, the following guidelines must be followed:

- ✓ drinks must be in cans or plastic containers only (boxed wine or bota bags are fine)
- ✓ each can or container must be marked with your initials (permanent marker or fingernail polish works best)
- ✓ replace cans in original container for transport to boat or tape 6 pack cans together to prevent separation from plastic rings during trip to the launch site.
- ✓ bring only as much as you feel you can drink during the allotted duration of your trip (there is no set limit on what can be brought, but space is limited and there are others bringing drinks also) and remember — alcohol dehydrates your body!

Note: No alcohol is allowed on the vans returning to Flagstaff at the end of the trip.

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fishing

Fishing in the Grand Canyon requires a license and the appropriate "stamps" for anyone 14 years or older, resident or non-resident, issued by the Arizona Game & Fish Department. Canyoners requires fishing poles to collapse to a maximum of 24", the use of barbless hooks, and the use of the catch and release method. For details on licensing and regulations within the Grand Canyon, contact Arizona Game & Fish Commission, 928.774.5045 ~ www.gf.state.az.us

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### money &/or credit cards

Money &/or credit cards should be brought (and kept in waterproof container - baggies, etc.) for the following reason...

- ✓ payment of gratuity to the crew at the end of the trip if desired
- ✓ the purchase of drinks, etc., at the canteen at Phantom Ranch if waiting for lower passengers on exchange trips
- ✓ the purchase of drinks, etc., if the bus should stop on the return trip to Flagstaff

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gratuities

Our guests often ask us how to handle gratuities for the river crew. If you wish to tip your crew members you may do so by cash or check at the end of your trip, or you may mail a gratuity. If you give the gratuity to your trip leader, the trip leader will divide it equally among all crew. If you send a check to Canyoners we suggest you either write separate checks, or make the check payable to Canyoners and indicate the names of your crew in the memo field. We will then divide it equally unless you give us instructions requesting a different distribution.

Customary tip range for Grand Canyon trips is 5-10% of the total fare. An address list for the guides will be included with the participant list of those on your trip and will be sent after the end of your trip.

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### participant list

Unless instructed otherwise, Canyoners will provide a passenger list with personal and email mailing addresses of all participants to each passenger after the trip returns.

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